

FREQUENTLY ASKED QUESTION (FAQ) FOR ASNB ESTATE PLANNING CAMPAIGN DURING “MINGGU SAHAM DIGITAL” 2021

NO.	QUESTION	ANSWER																						
1	May I know more about ASNB Estate Planning Campaign during “Minggu Saham Digital” 2021?	<p>The campaign is to encourage more participation from unit holders to perform online pre-registration and subscribe to ASNB Estate Planning services during Minggu Saham Digital 2021 (“MSD 2021”) Campaign Period by creating awareness about Hibah Amanah and Trust Declaration.</p> <p>Only ten (10) Participants will be selected to receive the campaign offer and the Participants must fulfil all the campaign criteria as stated in FAQ No. 5.</p>																						
2	What is the promotion being offered during this campaign?	<p>The first ten (10) earliest Participants to perform online pre-registration for ASNB Estate Planning and register their attendance with complete details in the ASNB Estate Planning MSD 2021 segment will be selected to receive the campaign offer (“Selected Participants”) as below:</p> <table><tr><th>Description</th><th>ASNB Estate Planning Registration Fee</th></tr><tr><td>Pre-register online for ASNB Estate Planning during MSD 2021 to stand a chance to receive free registration fee – Limited to ten unit (10) holders only</td><td>Free</td></tr></table>	Description	ASNB Estate Planning Registration Fee	Pre-register online for ASNB Estate Planning during MSD 2021 to stand a chance to receive free registration fee – Limited to ten unit (10) holders only	Free																		
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3	How long is the Campaign Period?	The campaign will commence during Minggu Saham Digital 2021 from 17 th November 2021 until 23 rd November 2021 (“Campaign Period”).																						
4	Who is eligible to participate in this campaign?	<p>The campaign is open to the following:</p> <ul style="list-style-type: none">(i) New and Existing unit holders aged eighteen (18) years above;(ii) Must be eligible to subscribe to ASNB Estate Planning;(iii) The Participant has never registered for ASNB Estate Planning;(iv) Participant must be a unit holder of at least one of the below-mentioned unit trust fund account(s); and <table><tr><th>Fixed Price Funds</th><th>Variable Price Funds</th></tr><tr><td>1) ASB</td><td>1) ASN</td></tr><tr><td>2) ASB 2</td><td>2) ASN Equity 2</td></tr><tr><td>3) ASB 3 Didik</td><td>3) ASN Equity 3</td></tr><tr><td>4) ASM</td><td>4) ASN Equity 5</td></tr><tr><td>5) ASM 2 Wawasan</td><td>5) ASN Equity Global *</td></tr><tr><td>6) ASM 3</td><td>6) ASN Imbang 1</td></tr><tr><td></td><td>7) ASN Imbang 2</td></tr><tr><td></td><td>8) ASN Imbang 3 Global</td></tr><tr><td></td><td>9) ASN Sara 1</td></tr><tr><td></td><td>10) ASN Sara 2</td></tr></table> <p><i>Note : * ASN Equity Global will be available for registration of ASNB Estate Planning with effect from 1st December 2021.</i></p> <ul style="list-style-type: none">(v) The Participant must maintain a minimum balance of One Thousand (1,000) units (excluding under financing/collateral/Employees’ Provident Fund (EPF) Members Investment Scheme) in the unit trust fund the Participant plans to register under ASNB Estate Planning	Fixed Price Funds	Variable Price Funds	1) ASB	1) ASN	2) ASB 2	2) ASN Equity 2	3) ASB 3 Didik	3) ASN Equity 3	4) ASM	4) ASN Equity 5	5) ASM 2 Wawasan	5) ASN Equity Global *	6) ASM 3	6) ASN Imbang 1		7) ASN Imbang 2		8) ASN Imbang 3 Global		9) ASN Sara 1		10) ASN Sara 2
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5	What are the criteria to participate in this campaign?	<p>1. To participate in the campaign, Participants must perform and complete the following during the Campaign Period:</p> <ul style="list-style-type: none"> (i) Successfully perform and complete the online pre-registration for ASNB Estate Planning via myASNB Portal at www.myasnb.com.my; and (ii) Participate in ASNB Estate Planning segment with complete attendance and required to register their detailed particulars in the link provided by the program's host. Participants who failed to register and provide their details will not be eligible to receive the campaign offer. <p>2. The first ten (10) earliest Participants who performed online pre-registration for ASNB Estate Planning, registered their detailed particulars via the link given during the ASNB Estate Planning segment and has complete attendance for the ASNB Estate Planning segment will be selected to receive the campaign offer.</p> <p>3. The ten (10) Participants who have been selected to receive the campaign offer must complete the ASNB Estate Planning application by submitting the required documents as listed below ("complete documents") to ASNB branch from 29th November 2021 until 27th December 2021 ("stipulated period"):</p> <ul style="list-style-type: none"> (i) Power of Attorney; (ii) Certified true copy of identification documents of the Donor, Donee(s)/Guardian, and Witnesses; and (iii) Offer and Acceptance Form PH1A(A) (Aqad) which has been signed by the Donor, Donee(s)/Guardian and Witness (for Hibah Amanah application only) <p>** Participants are encouraged to read the Terms and Conditions to understand the mechanism of this campaign.</p> <p>Below are examples of a few scenarios to illustrate how to qualify for the campaign offer of free ASNB Estate Planning registration fee:</p> <p><u>Scenario 1:</u> <i>The Participant completes the online pre-registration for ASNB Estate Planning on 16th November 2021. The Participant attends the ASNB Estate Planning segment during MSD 2021 and registers his/her detailed particulars in the link provided during the segment. The Participant's attendance in the ASNB Estate Planning segment is complete. The Participant is <u>not eligible</u> for the campaign offer as the online pre-registration for ASNB Estate Planning was done before the Campaign Period.</i></p> <p><u>Scenario 2:</u> <i>The Participant attends the ASNB Estate Planning segment during MSD 2021 and registers his/her detailed particulars in the link provided during the segment. The Participant's attendance in the ASNB Estate Planning segment is complete. The Participant completes the online pre-registration for ASNB Estate Planning on 24th November 2021. The Participant is <u>not eligible</u> for the campaign offer as the online pre-registration for ASNB Estate Planning was done after the Campaign Period.</i></p> <p><u>Scenario 3:</u> <i>The Participant attends the ASNB Estate Planning segment during MSD 2021. The Participant completes the online pre-registration for ASNB Estate Planning on 19th November 2021. Based on the list of the online pre-registration for ASNB Estate Planning, the Participant is among the first ten (10) Participants to successfully perform the pre-registration. However, the</i></p>

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		<p><i>Participant's attendance in the ASNB Estate Planning segment is incomplete and he/she did not register his/her detailed particulars in the link provided during the segment. The Participant is <u>not eligible</u> for the campaign offer.</i></p> <p><u>Scenario 4:</u> <i>The Participant attends the ASNB Estate Planning segment during MSD 2021. The Participant completes the online pre-registration for ASNB Estate Planning on 19th November 2021. Based on the list of the online pre-registration for ASNB Estate Planning, the Participant is among the first ten (10) Participants to successfully perform the pre-registration. The Participant's attendance in the ASNB Estate Planning segment is complete but the Participant's did not register his/her detailed particulars in the link provided during the ASNB Estate Planning segment. The Participant is <u>not eligible</u> for the campaign offer.</i></p> <p><u>Scenario 5:</u> <i>The Participant attends the ASNB Estate Planning segment during MSD 2021. The Participant completes the online pre-registration for ASNB Estate Planning on 19th November 2021. Based on the list of the online pre-registration for ASNB Estate Planning, the Participant is among the first ten (10) Participants to successfully perform the pre-registration. The Participant's attendance in the ASNB Estate Planning segment is complete but the particulars provided by the Participant in the link provided during the segment ASNB Estate Planning was not properly completed. The Participant is <u>not eligible</u> for the campaign offer.</i></p> <p><u>Scenario 6:</u> <i>The Participant attends the ASNB Estate Planning segment during MSD 2021 and registers his/her detailed particulars in the link provided during the segment. The Participant completes the online pre-registration for ASNB Estate Planning on 23rd November 2021. Based on the list of the online pre-registration for ASNB Estate Planning, the Participant is among the first ten (10) Participants to successfully perform the ASNB Estate Planning pre-registration, the detailed particulars provided via the link is completed and the Participant's attendance in the ASNB Estate Planning segment is also complete. The Participant <u>is eligible</u> for the campaign offer.</i></p> <p><i>The Selected Participant has been contacted by ASNB and was informed to submit the complete documents at the nearest ASNB branch within the stipulated period. The Selected Participant submitted the complete documents at the selected ASNB branch on 1st December 2021. The Selected Participant will be accorded the free ASNB Estate Planning registration fee.</i></p> <p><u>Scenario 7:</u> <i>The Participant attends the ASNB Estate Planning segment during MSD 2021 and registers his/her detailed particulars in the link provided during the segment. The Participant completes the online pre-registration for ASNB Estate Planning on 23rd November 2021. Based on the list of the online pre-registration for ASNB Estate Planning, the Participant is among the first ten (10) Participants to successfully perform the ASNB Estate Planning pre-registration, the detailed particulars provided via the link is completed and the Participant's attendance in the ASNB Estate Planning segment is also complete. The Participant <u>is eligible</u> for the campaign offer.</i></p> <p><i>The Selected Participant has been contacted by ASNB and was informed to submit the complete documents at the nearest ASNB branch within the stipulated period. The Selected Participant submitted the complete documents at the selected ASNB branch on 28th December 2021. The Selected Participant <u>will not be accorded</u> the free ASNB Estate Planning</i></p>

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		<p>registration fee since the submission of the completed documents is after the submission date of 27th December 2021.</p> <p>Scenario 8: <i>The Participant attends the ASNB Estate Planning segment during MSD 2021 and registers his/her detailed particulars in the link provided during the segment. The Participant completes the online pre-registration for ASNB Estate Planning on 18th November 2021. Based on the list of the online pre-registration for ASNB Estate Planning, the Participant is among the first ten (10) Participants to successfully perform the ASNB Estate Planning pre-registration, the detailed particulars provided via the link is completed and the Participant's attendance in the ASNB Estate Planning segment is also complete. The Participant <u>is eligible</u> for the campaign offer.</i></p> <p><i>The Selected Participant has been contacted by ASNB and was informed to submit the complete documents at the nearest ASNB branch within the stipulated period. The Selected Participant submitted the complete documents at the selected ASNB branch on 3rd January 2022. The Selected Participant <u>will not be</u> accorded the free ASNB Estate Planning registration fee since the submission of the completed documents is after the Campaign Period.</i></p>
6	I have completed the online pre-registration for ASNB Estate Planning on 17th November 2021. Am I eligible to be selected as one of the ten (10) Participants to receive the campaign offer?	<p>In order to be shortlisted as a potential recipient of the campaign offer, the Participants must fulfil all the criteria mentioned in FAQ No. 5</p> <p>If all or either one of the criteria is incomplete, the Participant will not be eligible to be shortlisted and/or selected to receive the campaign offer.</p>
7	How will I know if I am one of the ten (10) selected Participants to receive the campaign offer?	ASNB will contact the Selected Participants to inform their eligibility for the free ASNB Estate Planning registration fee and they must submit the complete documents to their preferred ASNB branch within the stipulated period to complete the application process.
8	As one of the ten (10) selected Participants to receive the campaign offer, what happens if I submit the complete documents after 27th December 2021?	You must submit the complete documents to your preferred ASNB branch from 29 th November 2021 – 27 th December 2021 to complete the registration process. You will not receive the campaign offer if you fail to submit the complete documents within the stipulated period.
9	Can the Participant that have been selected to receive the campaign offer add-on additional unit trust funds other than the unit trust funds that have been selected during the online pre-registration for ASNB Estate Planning during the Campaign Period?	<p>The campaign offer is applicable only to the funds that the Participant has chosen during the online pre-registration for ASNB Estate Planning during the Campaign Period.</p> <p>During the submission of documents at ASNB branch, if the Participant decided to add a new fund in his/her ASNB Estate Planning application, the additional fund will be subjected to a service fee of RM20.00.</p> <p>*** The Participants can refer to ASNB website at www.asnb.com.my for the list of service fee for ASNB Estate Planning.</p>
10	Can I participate in this campaign if I do not have an ASNB account?	<p>No. You need to open an ASNB account first.</p> <p>You can register for an ASNB account at any ASNB or Agents' branches or through online via myASNB app. The required document is your identity card.</p>

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11	I am not a myASNB Portal registered user, so how can I participate in this campaign?	<p>One of the criteria of the campaign is to perform online pre-registration for ASNB Estate Planning. Therefore, you will need to be a registered user of myASNB Portal to perform the online pre-registration for ASNB Estate Planning.</p> <p>For existing unit holders, you need to make sure you have updated your mobile phone number at any ASNB or Agents' branches before registering for myASNB Portal.</p>
12	I have ASNB funds in ASB and ASN Sara 1. I have already subscribed to ASNB Estate Planning for my ASB. I would like to participate in this campaign and subscribe to ASNB Estate Planning for ASN Sara 1. Will I be eligible for the campaign offer?	<p>No. This campaign applies to new registration of ASNB Estate Planning application.</p> <p>The unit holder can add additional unit trust funds to their existing contract or register for additional contract at ASNB branches.</p> <p>Please refer to the ASNB website for more information.</p>
13	I only have ASN Equity Global fund. Will I be eligible for the campaign offer?	ASN Equity Global fund will only be available for ASNB Estate Planning subscription beginning 1 st December 2021.
14	Can I register for ASNB Estate Planning directly at ASNB branches instead of doing online pre-registration at myASNB Portal?	<p>Yes. However, you will not be eligible to participate in this campaign.</p> <p>To register for ASNB Estate Planning directly at ASNB branches, you will need to make booking appointment via ASNB website at www.asnb.com.my. You may contact ASNB Customer Service Centre at 03 – 7730 8899 or via email at asnbcare@pnb.com.my for assistance.</p>
15	Can I submit the completed Hibah Amanah/Trust Declaration documents to ASNB Agents?	Currently, only Maybank branches are offering the ASNB Estate Planning service. Submission of completed documents to Maybank branches to complete the application process will be subjected to ASNB Estate Planning registration fee of RM180.00 since this campaign is only valid at ASNB branches.
16	How long will it take for me to receive my Hibah Amanah/Trust Declaration contract after submission of completed documents and payment of fee?	<p>The Participant will receive the Hibah Amanah/Trust Declaration contract via post between 30 days to 60 days from the submission date made at ASNB branches. The document will be mailed to UH's registered address at ASNB.</p> <p>The Participant can request to collect the contract at the ASNB branch where submission is made. For self-collect, ASNB will contact the Participant.</p>
17	Whom should I contact if I need any further clarification or service enquiry or to arrangement for an appointment?	<p>You may contact ASNB Customer Service Centre at 03 -7730 8899 or via email at asnbcare@pnb.com.my for assistance.</p> <p>For booking appointment, you will need to visit ASNB website at www.asnb.com.my and choose your appointment date.</p>